Based on your experience with Gradeup, rate the following statements. If you are not sure how to respond, mark “3”.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Strongly  Disagree |  |  |  | Strongly  Agree |
| * I think that I would like to use this system frequently. | 1 | 2 | 3 | 4 | 5 |
|  |  |  |  |  |  |
| * I found the system unnecessarily complex. | 1 | 2 | 3 | 4 | 5 |
|  |  |  |  |  |  |
| * I thought the system was easy to use. | 1 | 2 | 3 | 4 | 5 |
|  |  |  |  |  |  |
| * I think that I would need the support of a technical person to be able to use this system. | 1 | 2 | 3 | 4 | 5 |
|  |  |  |  |  |  |
| * I found the various functions in this system were well integrated. | 1 | 2 | 3 | 4 | 5 |
|  |  |  |  |  |  |
| * I thought there was too much inconsistency in this system. | 1 | 2 | 3 | 4 | 5 |
|  |  |  |  |  |  |
| * I would imagine that most people would learn to use this system very quickly. | 1 | 2 | 3 | 4 | 5 |
|  |  |  |  |  |  |
| * I found the system very cumbersome to use. | 1 | 2 | 3 | 4 | 5 |
|  |  |  |  |  |  |
| * I felt very confident using the system. | 1 | 2 | 3 | 4 | 5 |
|  |  |  |  |  |  |
| * I needed to learn a lot of things before I could get going with this system. | 1 | 2 | 3 | 4 | 5 |
|  |  |  |  |  |  |

11. Overall, I would rate the user-friendliness of this product as:

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Worst Imaginable | Awful | Poor | OK | Good | Excellent | Best Imaginable |

Comments: